

**Online Training and consultancy training workshop /  
Atelier de Formation et conseil en ligne :  
“Language for work” / « La langue pour le travail »**

**18 November 2020, Universiteit van Amsterdam (ITTA UvA Bv.), The Netherlands /  
18 novembre 2020, Universiteit van Amsterdam (ITTA UvA Bv.), Pays-Bas**

<b>Team</b>	<b>2</b>
<b>Local organiser</b>	<b>2</b>
<b>Participants</b>	<b>13</b>
<b>Total</b>	<b>17</b>
Completed post-event questionnaires by meeting participants	<b>7</b>
<b>Return rate participants</b>	<b>54%</b>

OVERALL APPRECIATION		
<b>1. What is your general evaluation of this event?</b>		
I am fully satisfied with the event.	1	14,29%
<b>I am satisfied with the event.</b>	<b>5</b>	<b>71,43%</b>
I am partially satisfied with the event.	1	14,29%
I am not at all satisfied with the event	0	0,00%
<b>Total</b>	<b>7</b>	
<b>2. To what extent can you agree with the following statements?</b>		
<b>The presented approaches and materials are useful for my work.</b>		
Strongly agree	2	28,57%
<b>Agree</b>	<b>5</b>	<b>71,43%</b>
Disagree	0	0,00%
Strongly disagree	0	0,00%
<b>Total</b>	<b>7</b>	
<b>I am convinced that learners in my country can benefit from the implementation of the presented approaches and materials.</b>		
Strongly agree	2	28,57%
<b>Agree</b>	<b>5</b>	<b>71,43%</b>
Disagree	0	0,00%
Strongly disagree	0	0,00%
<b>Total</b>	<b>7</b>	

RELEVANCE TO THE ECML MISSION		
<b>3. To what extent can you agree with the following statements related to the overall mission of the ECML?</b>		
<b>This event has developed my professional competence further.</b>		
Strongly agree	2	28,57%
<b>Agree</b>	<b>5</b>	<b>71,43%</b>
Disagree	0	0,00%
Strongly disagree	0	0,00%
<b>Total</b>	<b>7</b>	
<b>This event has motivated me to become more active in networking with the professional community.</b>		
Strongly agree	2	33,33%
<b>Agree</b>	<b>2</b>	<b>33,33%</b>
<b>Disagree</b>	<b>2</b>	<b>33,33%</b>
Strongly disagree	0	0,00%
<b>Total</b>	<b>6</b>	
<b>This event encouraged me to play a more influential role in reform processes in my professional environment.</b>		
Strongly agree	1	16,67%
<b>Agree</b>	<b>4</b>	<b>66,67%</b>
Disagree	1	16,67%
Strongly disagree	0	0,00%
<b>Total</b>	<b>6</b>	
<b>This event highlighted quality aspects of language education that I will promote in my professional environment.</b>		
Strongly agree	2	28,57%
<b>Agree</b>	<b>4</b>	<b>57,14%</b>
Disagree	1	14,29%
Strongly disagree	0	0,00%
<b>Total</b>	<b>7</b>	

PROCESS		
<b>4. To what extent do you agree with the following statements:</b>		
<b>The moderator(s) established a positive working atmosphere during the online event.</b>		
Strongly agree	2	28,57%
<b>Agree</b>	<b>5</b>	<b>71,43%</b>
Disagree	0	0,00%
Strongly disagree	0	0,00%
<b>Total</b>	<b>7</b>	
<b>Communication using the online platform worked well.</b>		
Strongly agree	2	28,57%
<b>Agree</b>	<b>5</b>	<b>71,43%</b>
Disagree	0	0,00%
Strongly disagree	0	0,00%
<b>Total</b>	<b>7</b>	

FOLLOW-UP AND IMPACT		
<b>5. Do you envisage carrying out any follow-up activities as a result of the event?</b>		
Yes	4	57,14%
No	3	42,86%
<b>Total</b>	<b>7</b>	
<b>6. If yes, which of the following: (you can select more than one)</b>		
I will inform a wider public on resources / event (conference presentation, journal article, information on a website, etc).	3	42,86%
<b>I will integrate ideas learnt during the event into my work practice.</b>	<b>4</b>	<b>57,14%</b>
I will promote ideas learnt during the event for language policy and/or practice.	3	42,86%
Other	0	0,00%
<b>Total: the basis for calculation = 7 participants who replied to the questionnaire</b>	<b>10</b>	

ADMINISTRATION		
<b>7. To what extent do you agree with the following statements:</b>		
<b>The pre-event administrative information from the organisers was good.</b>		
Strongly agree	2	28,57%
<b>Agree</b>	<b>5</b>	<b>71,43%</b>
Disagree	0	0,00%
Strongly disagree	0	0,00%
<b>Total</b>	<b>7</b>	
<b>There was technical support available.</b>		
Strongly agree	1	20,00%
<b>Agree</b>	<b>4</b>	<b>80,00%</b>
Disagree	0	0,00%
Strongly disagree	0	0,00%
<b>Total</b>	<b>5</b>	
<b>17. Was there a trial run to test the internet connection?</b>		
Yes	2	28,57%
<b>No</b>	<b>5</b>	<b>71,43%</b>
<b>Total</b>	<b>7</b>	

## FEEDBACK

**8. Given the fact this was an online event, what constructive feedback could you give to ensure future events of this type achieve their full potential?**

1	The subject and examples were interesting and well explained, but for me the webinar could be in a faster tempo and more interactive, with a bit more space for our own problem solving relating to coaching without losing in details.
3	Misschien mogelijkheid tot uitwisseling emailadressen, als deelnemers daarvoor toestemming geven?
4	Nice to speak with people from different countries. And good we didn't have to travel. There was one question with a false suggestion. It is important to make good questions when people have to discuss in English. Or to explain them before the discussion.
5	For me it was alright, but I heard people say that they prefer to receive the documents earlier.
6	I think it was a bit boring. Just talking and slides. Slides with small letters. The event took about three hours. Two times we could discuss matters in a small group and the rest we had to listen. No music, no films just talking and talking...
7	The only thing I can think of is repetition. I attended a second online class where for me the content became more clear and applicable. I loved being able to talk to colleagues to exchange experiences and discuss possible solutions presented by the programme.

## ADDITIONAL COMMENTS

**9. Please use the space below to give any additional comments you wish to make on of the event.**

2	The material we could read before participating the event was send by email on Monday evening. The event was Wednesday afternoon. We didn't have enough time to read it all. A missed opportunity.
3	Prima workshop. Ik heb wat moeite met het Engels, maar dit was goed te verstaan. De presentatie was wat "droog", maar dat hoort waarschijnlijk bij de persoon. Door het intensive luisteren en begrijpen van het Engels, niet veel tijd om ook inhoudelijk te reageren.
5	I think it was much too auditive. No funny things or filmed scenes or animations. I could not concentrate all that time.